

City of Chicago Street Project Temporarily Changes Chicago Union Station Customer Access

Effective Oct. 10, 2023, through Fall 2024



Attention Amtrak Customers:

The Chicago Department of Transportation is replacing the structure under South Canal Street in an 18-month project. It will temporarily eliminate Union Station access by all vehicles between West Adams Street and West Jackson Boulevard. Sidewalks along Canal Street will also be partially blocked. For more information on the project



please visit the City of Chicago project website www.CDOTCanalProjects.com. **Please allow extra time getting in and around the station and expect significant traffic congestion during this project. Plan to arrive at least 45 minutes before your scheduled departure.**

New Primary Access Point at 255 South Clinton Street

A new mid-block entrance is now open on South Clinton Street ([see map](#)), between Adams and Jackson and across from West Quincy Street. It is compliant with disabilities access laws and leads directly into the station's Great Hall and Train Concourses. Entrances on the corners of Clinton with Adams and Jackson continue to lead to the Great Hall and trains.

Taxi Stand and Ride Share/Loading Zone Locations

Taxis will pick up along Jackson Boulevard between Canal and Clinton Streets. The ride share and loading zone is along Adams Street, between Canal and Clinton Streets.

New Amtrak Thruway Bus Location on Jackson Boulevard, east of Clinton Street

Amtrak-ticketed buses will stop on Jackson Boulevard, opposite of the taxi stand between the station and CTA's Union Station Transit Center. Pedway access is available at the corner of Jackson Boulevard and Canal Street. Some Greyhound buses also serve this stop.

We appreciate your patronage and apologize for any inconvenience you may experience. For reservation and train status information visit Amtrak.com, use our free mobile app, speak with station personnel or call/text 800-USA-RAIL (1-800-872-7245). Thank you for traveling with Amtrak.